



VISTAWEAVE MESH

CARE AND WARRANTY

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VISTAWEAVE MESH CARE AND WARRANTY

Vistaweave is a registered trademark of Nolan

Care, Cleaning and Maintenance of Vistaweave Mesh Fabrics

To ensure the longevity of your Vistaweave mesh and maintain your warranty coverage, the following care and maintenance guidelines must be followed:

Regular Cleaning

- Periodically hose the fabric with clean, cold water to remove environmental pollutants such as dust, dirt, and bird droppings. We recommend doing this at least once a month.

Washing Instructions

- For a deeper clean, use a soft cloth or sponge with a mild, non-alkaline household detergent diluted in lukewarm water (not exceeding 30°C). Rinse thoroughly with clean water to remove all soap residue.

Drying & Storage

- It is important that a Vistaweave blind or awning is let down to dry after wet weather. Always allow the mesh to air dry completely before retracting or stowing it away to prevent the development of mould or mildew.

Weather Precautions

- Retract blinds or awnings before or during high winds, severe rain, hail, or snow to prevent damage.

Installation and Tension

- Blinds, awnings and track systems with Vistaweave mesh panels must be installed with firm tension to prevent flapping in the wind. Loose fabric can lead to premature strength loss, and failure from incorrect tension is not covered by the warranty.

Important Restrictions:

- **Do not** use high-pressure power washers, abrasive products, stiff brushes, or scrapers, as these can damage the fabric and will void the warranty.
- **Avoid contact** with chemicals, petrol, oils, solvents, kerosene, pesticides, environmental pollutants and other similar substances.
- **Do not allow** organic matter (leaves, soil, or animal droppings) to remain in contact with the fabric for extended periods.

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10-Year Limited Warranty Terms & Conditions

Vistaweave mesh is a premium quality textile designed for outdoor shading applications. It has been developed for Australian conditions and is manufactured to ISO 9001 quality control standards.

Nolan warrants the colour fastness properties of Vistaweave mesh fabrics regularly cleaned and maintained under normal use, normal sun exposure and normal weather exposure for 10 years from the date of installation, according to ISO 105-B04 and ISO 105-B10.

Scope of Warranty

The warranty is pro-rated, taking into account depreciation due to sun exposure, weathering and wear-and-tear, and applies as follows when the fabric is recognised as faulty:

Year	1	2	3	4	5	6	7	8	9	10
Percentage (%)	100	100	100	100	100	50	40	30	20	10

Nolan shall either replace the fabric free of charge, or at its convenience, reimburse the invoice value of the section of fabric recognised as faulty, excluding any costs or other compensation for any reason whatsoever. Nolan is not responsible for the cost of dismantling the awning, blind or track system or installing the new one.

Claims Procedure

Warranty claims must be sent within 10 working days of the fault being noticed and must be accompanied by the following:

- Purchase receipt of awning, noting date of installation.
- Purchase receipt of fabric from Nolan.
- Photographs of fault.
- Where possible, photograph of awning on or near date of installation.

Upon receipt of the above, an expert from Nolan will examine the fabric under claim.

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Limited Warranty does not cover:

Normal Wear and Tear

- Colour change and product deterioration due to normal outdoor weathering,
- The deterioration of the mesh panel or awning/ blind/ track system caused by aging and normal wear of the fabric,
- Minor cosmetic imperfections, such as marks, creasing, and minor knitting faults, that won't affect the performance or lifespan of the fabric or awning/ blind/ track system.

Environmental and Weather-Related Damage

- The repair or damage of defects in the fabric resulting from "Acts of God," natural disasters, lightning strikes, unusual climatic events or environmental conditions,
- Exposure to excessive pollution, chemical solvents, or cleaning agents that are harmful to the fabric's performance. This also includes atmospheric pollution and the use of agricultural pesticides resulting in phytosanitary pollution,
- Damage from concentrated heat reflection or burns from fires, cigarettes, firecrackers, flares, or other sources of flame or excessive heat,
- Soiling or fouling caused by animals and animal droppings.

Installation and Use-Related Damage

- Damage caused by incorrect installation, design fault, or use outside its intended purpose,
- Damage caused by inadequate tensioning,
- Fabrication and installation including the cutting, sewing, welding of the mesh or awning/ blind/ track system, its preparation and production, transport, installation and maintenance,
- Imperfections due to poor handling or installation of the awning/ blind/ track system,
- Damage from the placement of objects on or the hanging of objects from the fabric or awning/ blind/ track system.

Maintenance-Related Damage and Wear and Tear

- Damage caused by inadequate maintenance, alterations, modifications or repairs by an unauthorised party,
- Inappropriate use of detergents, chemicals or solvents, abrasive scrapers or brushes or other instruments that may damage the fabric.

Other Damage

- Damage resulting from civil unrest, pandemics, epidemics, government actions, or changes in law.
- Other elements of the awning/ blind/ track system other than the Vistaweave mesh supplied by Nolan, such as, but not limited to the hardware system, frame, mechanisms, hangers, structures, etc.,
- Damage from accidents (including road accidents), vandalism, negligence, or the fall of other objects onto the shade sail/s or shade structure.

