



VISTAWEAVE ACRYLIC

CARE AND WARRANTY

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Care, Cleaning and Maintenance of Vistaweave Acrylic

Vistaweave Acrylic is made for outdoor use with a protective finish that repels water and dirt, improving care and maintenance. To avoid spoiling the protective treatment and support the longevity of the fabric, we recommend adhering to the following guidelines that promote proper care and maintenance:

- Vacuum or sweep the fabric periodically to remove environmental pollutants.
- If necessary, clean with a non-alkaline soap in warm water not exceeding 30°C. Use a sponge to gently remove any dirt buildup. Avoid using abrasive products.
- Always allow the awning to completely dry before retracting it.
- Retract the awning in high winds or severe rain, hail or snow.

Limited 10-Year Warranty Terms & Conditions on 01/01/2025

Nolan warrants the colour fastness and rot-proof properties of Vistaweave Acrylic under normal sun and weather exposure for 10 years from the date of installation, according to ISO 105-B04 and ISO 105-B10.

Nolan shall either replace the fabric free of charge, or at its convenience, reimburse the invoice value of the section of fabric recognised as faulty, excluding any costs or other compensation for any reason whatsoever. Nolan is not responsible for the cost of dismantling the old awning or installing the new one.

The warranty is pro-rata taking into account depreciation due to sun exposure, weathering and wear-and-tear, and applies as follows when the fabric is recognised as faulty:

- For the first 7 years, Nolan will replace the deteriorated fabric with new fabric.
- In the 8th year, Nolan will apply a 75% discount on the purchase of new fabric.
- In the 9th year, Nolan will apply a 60% discount on the purchase of new fabric.
- In the 10th year, Nolan will apply a 50% discount on the purchase of new fabric.

Warranty claims must be sent within 10 working days of the fault being noticed and must be accompanied by the following:

- Purchase receipt of awning, noting date of installation.
- Purchase receipt of fabric from Nolan.
- Photographs of fault.
- Where possible, photograph of awning on or near date of installation.

Upon receipt of the above, an expert from Nolan will examine the fabric under claim. Replacement or reimbursement of Vistaweave Acrylic fabrics found to be faulty or defective does not exceed the duration of the original warranty. **It does not cover**, weaving imperfections that are present at the time of cutting and fabrication but still installed into the awning/blind.

The limited warranty covers only the colour fastness and rot-proof properties of Vistaweave Acrylic fabrics regularly cleaned and maintained under normal use, normal sun exposure and normal weather exposure.

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Limited 10-Year Warranty Terms & Conditions on 01/01/2025 does not cover:

- Other elements of the blind/awning other than the Vistaweave Acrylic supplied by Nolan, such as, but not limited to the hardware system, valence, frame, mechanisms, hangers, structures, etc.,
- Fabrication and installation not performed by Nolan including the cutting and sewing of the awning, its preparation and production, transport, installation and maintenance,
- Imperfections due to poor handling or installation of awning/ blind,
- The deterioration of the awning/blind caused by aging and normal wear of the fabric,
- Damage caused by incorrect installation or inadequate maintenance,
- Inappropriate use of detergents, chemicals or solvents, abrasive scrapers or brushes or other instruments that may damage the canvas,
- The repair or damage of defects in the fabric resulting from accidents or negligence not attributable to Nolan or Vistaweave Acrylic,
- The repair or damage of defects in the fabric resulting from natural disasters, lightning strikes, unusual climatic events or environmental conditions, pandemics or epidemics, government actions or changes in law, or civil unrest not attributable to Nolan or Vistaweave Acrylic.
- Atmospheric pollution or the use of agricultural pesticides resulting in phytosanitary pollution.
- Fouling or soiling caused by animals and animal droppings,
- The fall of other objects onto the awning/ blind,
- Placement of objects on the awning,
- Hanging objects from the awning/ blind,
- Vandalism,
- Road Accidents,
- Burns from fires, cigarettes, firecrackers, flares or other sources of flame or excessive heat.

